Cincinnati Nature Center General Program Policy Agreement



Thank you for supporting Cincinnati Nature Center!

Please note program and cancellation policies vary. By completing registration for this program, you agree to the following general program policies.

Program Policy: Cincinnati Nature Center may update the status or format of programs based on conditions at the time of the program.

Pet Policy for Programs: For the comfort and safety of all guests, no pets are allowed at programs. Service animals specifically trained to aid a person with a disability are welcome. Therapy animals, whose function is to provide comfort or emotional support, do not qualify as service animals. **Click here** for more information about pets on our grounds.

Cancellation Policy: Please note that cancellations must be made at least two weeks in advance of the program. No refunds or transfers of fees will occur if the request is made less than two weeks prior to the program. All programs continue, rain or shine. In the event that Cincinnati Nature Center cancels a program, full refunds will be issued.

Accessibility: We do our best to make our programs accessible whenever possible. If you have an accessibility question or need, reach out to our front desk staff at (513) 831-1711 or contact cnc@cincynature.org before registering—ideally at least 7 days prior to the program. When emailing, please include the program name so we can get your question to the person who's planning the program.

Media Release: All participants (18 and older) associated with this transaction grant permission to Cincinnati Nature Center to utilize images, likenesses, actions, or statements in any form taken during a visit to the Nature Center, Nature Center sponsored event, or virtual presentation for the purpose of promoting the Nature Center in perpetuity.

Proof of Registration: We ask all guests to please retain the order number or save an electronic copy of the email acknowledgement as a receipt. You may be asked for your order number from your transaction to gain entry at the gate/to attend your program.